

13382 E23 County Home Road  
Scotch Grove, Iowa 52310  
September 28, 2018

The Honorable Ajit Pai  
Chairman  
Federal Communications Commission  
445 12th Street, SW  
Washington, DC 20554

In the Matter of: Nomination for Universal Service Administrative Company Board  
of Directors, CC Docket Nos. 97-21 and 96-45

Dear Chairman Pai:

As the E-Rate Coordinator for the Iowa Department of Education, I am pleased to support the nomination of Pennsylvania E-Rate Coordinator Julie Tritt Schell to serve as the schools representative on the USAC board beginning January 1, 2019.

Ms. Tritt Schell and I have served as colleagues in the E-rate program for 20 years. I have found Ms. Tritt Schell to be an extremely knowledgeable advocate for Pennsylvania districts and schools as they seek to effectively use E-Rate funds. She has firsthand knowledge of the experiences that schools face as they complete various E-rate forms and meet program requirements.

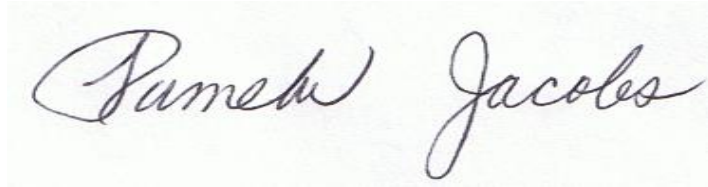
The leadership of Ms. Tritt Schell includes being the long-time Co-Chairperson of the State E-Rate Coordinators' Alliance (SECA). This connection with other state coordinators has provided a broad perspective well beyond her own state's schools. This unique balance of applicant on-the-ground experience with an ongoing connection with the E-Rate experiences from other states will give her a valuable and unique perspective as a USAC board member.

In her previous tenure on the USAC Board, a term which concluded in 2015, she encouraged USAC to engage in user testing for E-Rate forms and tools, especially those within the EPC portal. In addition, Ms. Tritt Schell demonstrated the ability to strengthen the relationship between the applicant community and the USAC staff.

The E-rate program is at an important point in its history as we approach the five-year anniversary of the Modernization Orders. We believe that the appointment of a proven previous USAC board member will help ensure continued success of the program.

I encourage you to appoint Julie Tritt Schell to the USAC board and appreciate your consideration of my recommendation.

Sincerely,

A handwritten signature in cursive script, reading "Pamela Jacobs", written in dark ink on a light-colored, slightly textured background.

Pamela Pfizenmaier Jacobs, Ph.D.  
Iowa E-Rate Coordinator